

# Focus on the Customer

Michael Lowe  
Associate General Manager &  
Chief Customer Executive  
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# Vision Statement

Customers find doing business with us to be **rewarding, easy, and pleasant**. Innovative and cost-effective services inform our customers, enhance their convenience, and help them to conserve money and resources. We build durable relationships by addressing the unique needs of our customers. Our tightly-integrated operations provide reliable delivery of water and power and consistently accurate and timely service.





### Salt River Project

UPDATE 10 p.m.: Of the four transformers shut down because of the fire, we expect all except the damaged one to be back online tonight, hopefully by 11 p.m. Customers are continuing to be restored, but we're not able to give restoration estimates for specific neighborhoods. THANKS to the many customers posting on our Wall to share their restorations with that info. You guys are great!

4,259 Impressions · 0.77% Feedback

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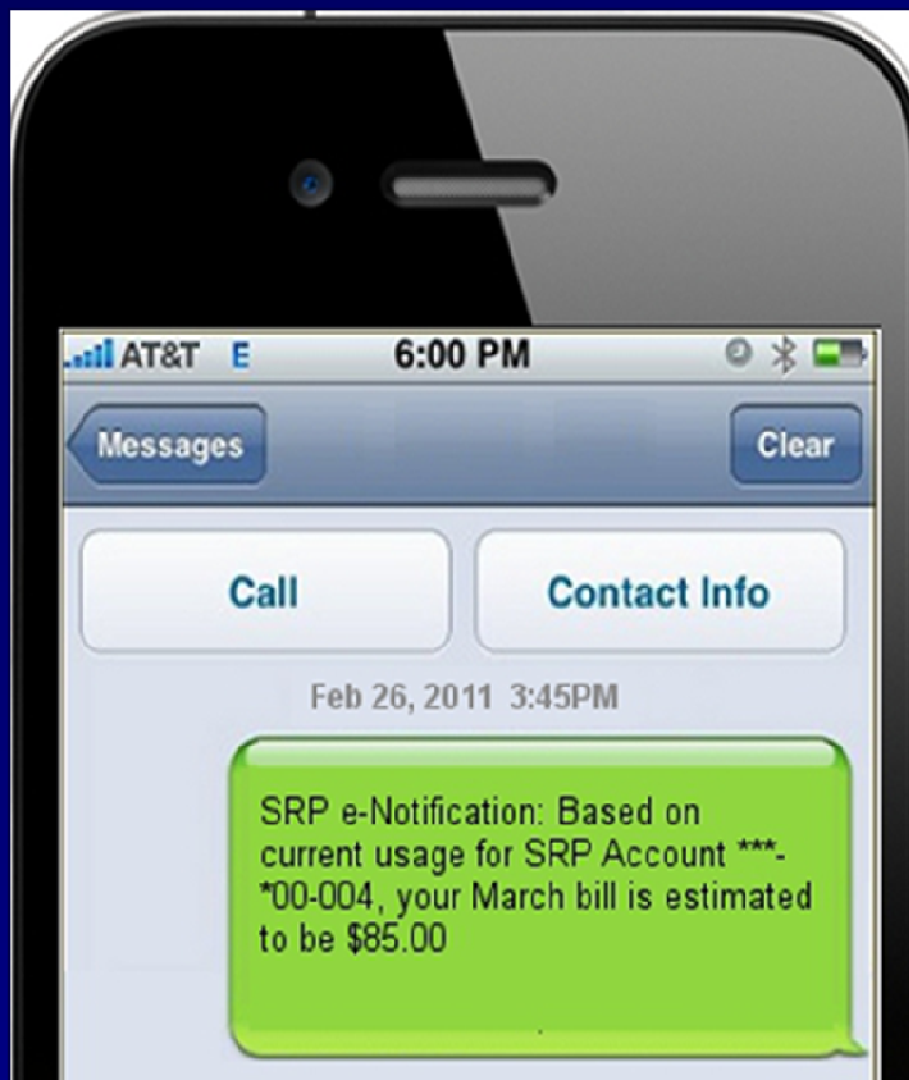


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Salt River Project

We currently have about 35,000 customers out of power in Mesa and Apache Junction as a result of the transformer fire. Updates to follow.





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Ads for Feelings

by: Michael Zap...  
on: Dragon Chin...



San Francisco-based singer/songwriter and guitarist Michael Zapruder first gained attention as a member of Patty Spiglanin's band the Naked Barbies, which self-released three albums (Dancing with Vacuums [1994], Tarnished [1996], and Living Independently [1998]) before reconfiguring and renaming themselves th...

full bio...

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